



Capture

## Take control of your most strategic asset with U-Capture

Your Gateway to Enterprise Voice Freedom

Most organisations lack the access and control to realise the full strategic value of their voice communications.

U-Capture provides realtime access to all your customer conversations and open access to the world's most extensive ecosystem of leading AI voice technologies.

It gives you the power to listen, the freedom to share and the insight to act upon your enterprise wide voice data.









As the world's first truly open microservices-based, enterprise voice platform, U-Capture captures rich, high quality voice data from every conversation, anywhere, on any platform and in real time.

With a revolutionary event driven and globally extensible architecture, market leading infrastructure TCO and infinite horizontal scalability, U-Capture provides mission critical, resilient data capture, whilst maintaining end to end customer data sovereignty.

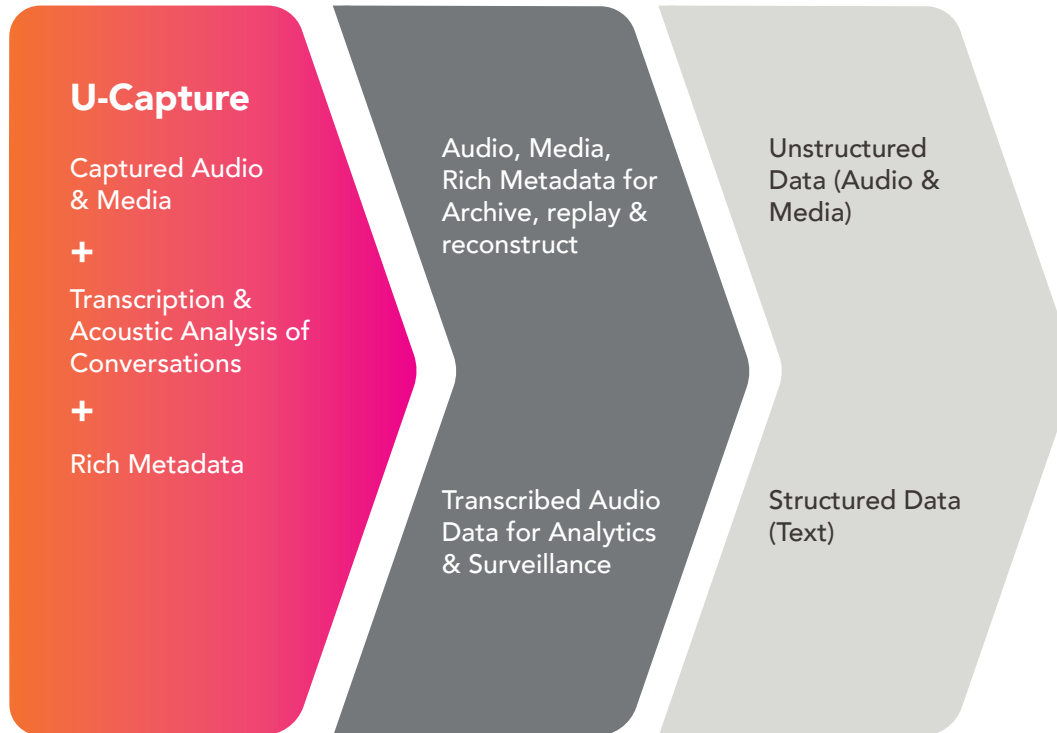
**Unlock the true value of your customer conversations with U-Capture**

**U-Capture captures rich, high quality voice data from every conversation, and from across your entire enterprise, whatever the location.**

**AUDIO & MEDIA INPUTS**  
(Capture everything Legacy & New)

-  PBX
-  UC
-  Call Centre
-  Radio
-  Mobile
-  Trading
-  Conferencing / Collaboration
-  Voice Capture Overlay

**PARTNER ECOSYSTEM**  
(Open API)



**APPLICATIONS**

-  CRM
-  Analytics
-  Customer Service
-  Artificial Intelligence
-  Business Intelligence
-  Custom Apps
-  Compliance

**99.999% Availability, Guaranteed Service Assurance**

## The U-Capture Benefits

Unparalleled capture performance delivered as a single global application stack with no scale limitation Conversational business Intelligence Customized dashboards	✓
Market leading infrastructure and operational TCO	✓
Realtime access to voice (+video, collaboration, Chat/IM) and transcripts	✓
Free and open APIs for full operational control and with the ability to embed complex data and compliance policies	✓
Ability to deliver audio, metadata and transcripts to virtually any application via open REST APIs and standards-based data formats, in real time	✓
Support of on-premise, cloud or hybrid delivery with platform agnostic containerised architecture	✓
Carrier-grade resilience and DR	✓
Stateless architecture delivering horizontal scaling with no limitaton	✓

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